

My VetTest screen is black/blank/locked up or shows static...



1. Switch your VetTest off
2. Check if all possible cables in the back are inserted correctly – reseat if needed



3. Make sure the software diskette is inserted correctly – if not, reseat, if yes, take out and check for



- I. Damage or bent diskettes
- II. If the silver cover can freely slide from left to right



4. Switch your VetTest back on
5. If issue persists call IDEXX technical support